

## COVID-19 Check-in Script

Updated April 11, 2020

*Note: With new Executive Orders coming out daily please direct people to the department websites as information given may be out-of-date.*

Hi! Is \_\_\_\_\_ home? My name is \_\_\_\_\_ and I'm volunteering with State Representative Brad Tabke. How are you doing today?

**I know that it's a trying time for all of us right now. I'm volunteering with Representative Brad Tabke to do check-in calls with Shakopee folks and to talk about the best way we can help our community get through this.**

**What are the current challenges you are facing?**

**What support do you need right now?**

***[ask open ended questions, and try to do more listening than talking]***

<b>Supportive/No Issues</b>	<b>Has An Issue</b>	<b>Hostile/GOP</b>
<p>Please follow Brad on Facebook for updates. The best way to get in touch is through email.</p> <p>Would you like his email address? [rep.brad.tabke@house.mn]</p> <p>Your voice is so important during these unprecedented times and we value your engagement in the legislative process. Please feel free to connect others with us as well if there is anything we can do to help.</p>	<p><i>Refer to the issue sheet.</i></p> <p><i>If you do not know the answer to a question or if the issue is something that you do not feel comfortable discussing, say that you will make a note of their contact information and the candidate will call them directly.</i></p> <p><i>If they would like their Representative to follow up with them, take down their number and either text or email follow up information to your Representative.</i></p>	<p>Thank you for your time. Stay safe and have a wonderful day!</p>

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## Unemployment Resources

- <https://www.uimn.org/>

### Minnesota Unemployment Insurance Customer Service Phone Schedule

*Due to unprecedented call volumes, please refer to the table below to find the best time to call (as of April 6, 2020).*

If you need:	Monday	Tuesday	Wednesday	Thursday	Friday
help to complete an application	Unavailable	Unavailable	Unavailable	Unavailable	8am-4:30pm
to request a payment	Unavailable	<i>If your SSN ends in 1, 3 or 5 (6am-12pm) 7 or 9 (12pm-6pm)</i>	<i>If your SSN ends in 0, 2 or 4 (6am-12pm) 6 or 8 (12pm-6pm)</i>	<i>SSN ending in any number 6am-6pm</i>	<i>SSN ending in any number 6am-6pm</i>
help with your password	8am-4:30pm	8am-4:30pm	8am-4:30pm	8am-4:30pm	8am-4:30pm
help with questions about your account	8am-2pm	8am-2pm	8am-2pm	8am-2pm	Unavailable

Twin Cities Area: **651-296-3644** Greater Minnesota: **1-877-898-9090** TTY Users: **1-866-814-1252** [www.uimn.org](http://www.uimn.org)

- The unemployment program has increased dramatically. People who in the past would not have been eligible for benefits are now.
- DEED is encouraging everyone to apply and have their application reviewed.
- UI can be used recoup lost income, you do not need to be fully laid off to access benefits

## Small Business Resources

- <https://mn.gov/deed/newscenter/covid/>
- Some small business owners who would not otherwise be qualified may qualify for UI (*see hotline numbers in above box*)
- *Just recently, the Minnesota House passed a bill that guarantees loans for small businesses so that employers can still pay their employees while they are shut down.*
- Federal SBA disaster loan information can be found here: <https://mn.gov/deed/business/financing-business/federal-sba/>
- For assistance with SBA contact [ELP@state.mn.us](mailto:ELP@state.mn.us)
- **It should be noted that as of right now there are major concerns about**

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**the SBA processing ability, these conversations could get much harder over ensuing months**

- **Requests for inclusion on being an exempt business that can operate under shelter in place need to be routed through a sitting member**
- 651-296-6141
- Fax: 651-297-5283

### Healthcare Workers Resources

- **Thank them, a lot**
- Ask what the situation looks like in the local community from their perspective
- Ask what their immediate concerns are
- This could be another opportunity for direct actions, ask if we can help them with anything personally while they work hard professionally to keep us safe

### Non-Profit Resources

- **Ask how you can be of assistance (amplify needs on social media, for example) make sure to note if food or some type of drive for low income people may be necessary**
- Ask if their volunteer needs are being met, and see if there might be some ways to help

### Educator Resources

- **Thank them for their service and adapting to distance learning**
- Inquire into the state of the students, ask what can be done legislatively to help people
- Ask for opportunities to do direct action, most likely meal delivery within the district
- We supported ensuring pay for hourly workers.
- <https://education.mn.gov/MDE/dse/health/covid19/>

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### Farmers Resources

- Minnesota Farm and Rural Helpline anytime at 1-833-600-2670
- <https://www.mda.state.mn.us/covid-19-agriculture>

### Day-Care Resources

- We have implemented a grant program with the purpose of keeping centers and home daycares afloat while people work from home
- The DHS website not only is helpful for Early Childcare workers, it also has a lot of good information for the parents of children they are caring for
- Ask about how the parents they are interacting with are doing, and find out what families in the district are saying about how they are handling the crisis
- <https://mn.gov/dhs/waivers-and-modifications/>

### Senior Resources

- First thing is make sure they are prepared for shelter in place orders
- Ask if they need supplies
- Make sure they know the campaign can be a resource for help
- Our MN seniors are a proud, hardy people. Much like with rides to the poll it can be helpful to frame it as “if any people they know need help”
- If they or someone they know is in a nursing/congregate home and has concerns about the facility the best option is the **Ombudsman for Long Term Care: 651-431-2555, toll-free at 800-657-3591**

### Local Officials Resources

- Ask them how they are doing and what the response from their locality looks like
- Gauge whether the state response is helping them
- Auditor Blaha is working to move deadlines for localities to relax reporting requirements and deadlines
- Ask for their ideas on what the local governments need to keep services

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going

- Ask if there are any initiatives you can help amplify to local residents

## Other State Legislature Resources

- <https://www.house.leg.state.mn.us/COVID-19/>